

Company Name	Address	Industry	Function	Total Employment	Call Center/Back Office Employee Head Count
AAA Energy Insurance	3008 Atkinson Avenue, Lexington, KY 40509	Insurance	Customer service	180	78
Allconnect, Inc. (Business unit closing Oct. 2019. 35 employees remaining)	1648 McGrathiana Pkwy, Lexington, KY 40509	Home utility services	Sales and customer care	80	80
Amazon.com	Winchester Plaza, Winchester, KY 40392	Technology	Kindle Fire support	600	600
Central Kentucky Blood Center	3121 Beaumont Centre Circle, Lexington, KY 40513	Healthcare	Blood center	260	32
Clark Material Handling Company	700 Enterprise Dr. Lexington, KY 40510	Headquarters & Manufacturing	Customer Service	200	4
Conduent (formerly Xerox)	101 Yorkshire Blvd. Lexington, KY 40509	Business Services	Customer service	2,000 +	2,000 +
Corrisoft	1713 Jaggie Fox Way Lexington, KY 40511	Technology	Customer Service	48	9
Creative Lodging Solutions	2424 Harrodsburg Road Lexington, KY 40503	Business Services	Customer service	270	145
Credit Solutions	2277 Thunderstick Dr. #400 Lexington, KY 40505	Collections	Shared services center	80	55
Don Jacobs Customer Service	160 Moore Drive Ste. 160 Lexington, KY 40503	Car Dealer	Customer service	7	6
eCampus.com	2373 Palumbo Drive, Lexington	Used text books purchasing	Customer Service	150	25 - 35
Faneuil	1500Aristides Blvd Lexington, KY 40511	Business Services	Customer Service	200	200
Fayette Heating & Air	817 Nandino Blvd Lexington, KY 40511	Maintenance	Customer service	120	9
Galls, Inc.	2680 Palumbo Drive, Lexington, KY 40505	Retail	Catalog shopping	530	35
General Dynamics Information Technology	1025 Bypass Road, Winchester, KY 40391	Health care	Customer care center for Medicare/Medicaid	500	500
KEMI	250 W Main Street #900 Lexington, KY 40507	Insurance	Insurance claims	200	9
Kentucky Utilities	1 Quality Street Lexington, KY 40507	Utilities	Customer service and bill pay	333	56
Lexington-Fayette Urban County Government	200 East Main Street, Lexington, KY 40507	Government	Service and information center	2,945	17
Tempur Sealy	1000 Tempur Way Lexington, KY 40509	Headquarters	Customer service	400	25
Tower Hill	881 Corporate Drive Lexington, KY 40503	Insurance	Insurance claims	35	25
Twinspires.com	801 Corporate Drive, Lexington, KY 40503	Leisure	Online gaming service center	170	103
United States Equestrian Federation	4047 Iron Works Parkway Lexington, KY 40511	Headquarters	Customer service	120	11
Valvoline	100 Valvoline Way, Lexington, KY 40509	Headquarters	Administrative offices and lab	665	140
				10,393	4,439

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